

# Premium Support: The Key to Transforming Your Enterprise into a Profit Center

## What is Premium Support?

Premium Support is a level of customer support provided to customers who have purchased a premium or high-tier product or subscription in the form of adoption services, a dedicated team of experts, improved service level agreements, and so on.

## Strategies to Leverage Premium Support Effectively

The key steps to ensure a smooth transition and effective utilization of the premium support include:

