


KNOWBLER - A CATALYST THAT BUILDS KNOWLEDGE



Knowledge is POWER

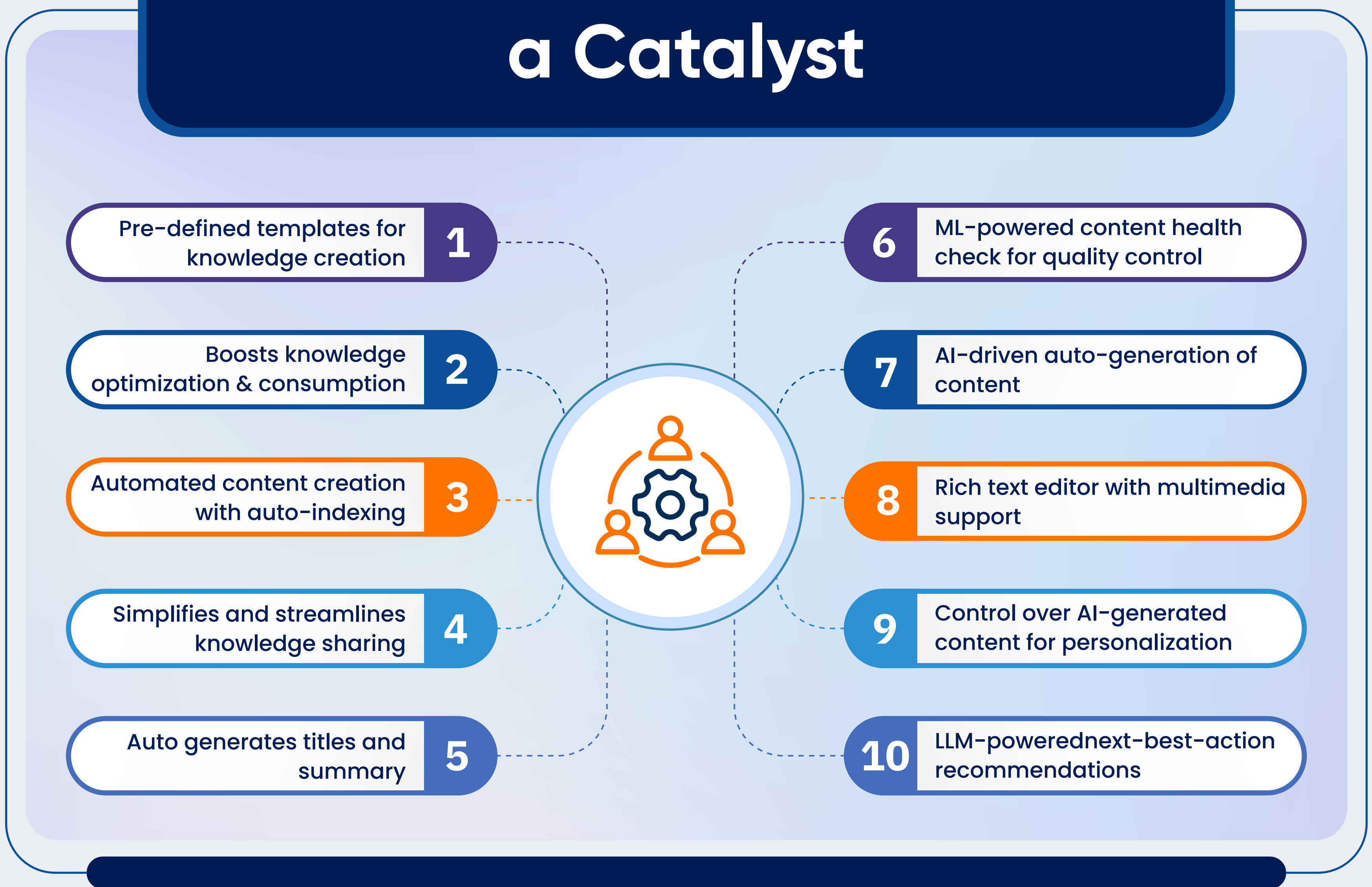


Knowledge is an ASSET



Knowbler is the catalyst to build knowledge

How Knowbler Acts as a Catalyst



Find
Enables searching & previewing existing KB articles within the product for better findability



Reuse
Simplifies knowledge sharing by attaching case articles/resolutions within the workflow



Structure
Converts case information into a well-structured knowledge article using best-in-class templates



Improve
Enables using, reviewing, flagging, and updating existing articles within the workflow



Capture
Enables auto-generation of titles & case summary to capture knowledge within your workflow



Optimize
Leverages a robust reporting module to help knowledge managers monitor the content performance



Why Knowbler?

Need For Knowbler arises because:

