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AI Chatbots aren't Perfect
The Risks Businesses Must Manage

To delve deeper into why LLMs sometimes generate unexpected responses, we've broken down the key reasons.

Emergent Properties of LLMs
As LLMs scale, they may exhibit unexpected behaviors, sometimes resulting in unpredictable & harmful responses.

Pattern Recognition, Not True Understanding
LLMs predict words based on patterns but don't comprehend meaning like

Hallucination in LLMs
They can confidently generate false or misleading information.

Bias in Training Data
LLMs inherit biases from their training data, which can affect responses.

Lack of Emotional Intelligence
They lack human-like reasoning and empathy, making responses feel robotic or inappropriate

What's the Solution?

Implement AI guardrails

Ensure human oversight in certain scenarios

Regularly audit & fine-tune models